

# UConn Health Ryan White Program Quality Management Program (QMP)

2024 - 2025

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# Mission

- Serve our patients
- Meet and/or exceed professional standards and guidelines
- Partner with Hartford's TGA QMP to improve health outcomes
- Educate clients on the importance of regular oral care visits
- QI Team
  - Ryan White Staff
  - Consumer Advisory Board



# Importance of Oral Health

- Examination of the oral cavity
- Approximately 30-80% of people infected with HIV will develop oral problems
- Annual oral exams are vital to HIV care, which will readily detect HIV-related oral conditions
- Untreated oral disease can lead to systemic infections, such as heart disease, stroke and an increased risk of certain cancers, due to bacteria from the mouth entering the blood stream.
- HIV medications can lead to dry mouth, and potentially increase cavities or other infections
- Acquiring an oral disease may be linked to various chronic health care conditions, as well as difficulty eating, and weight loss.

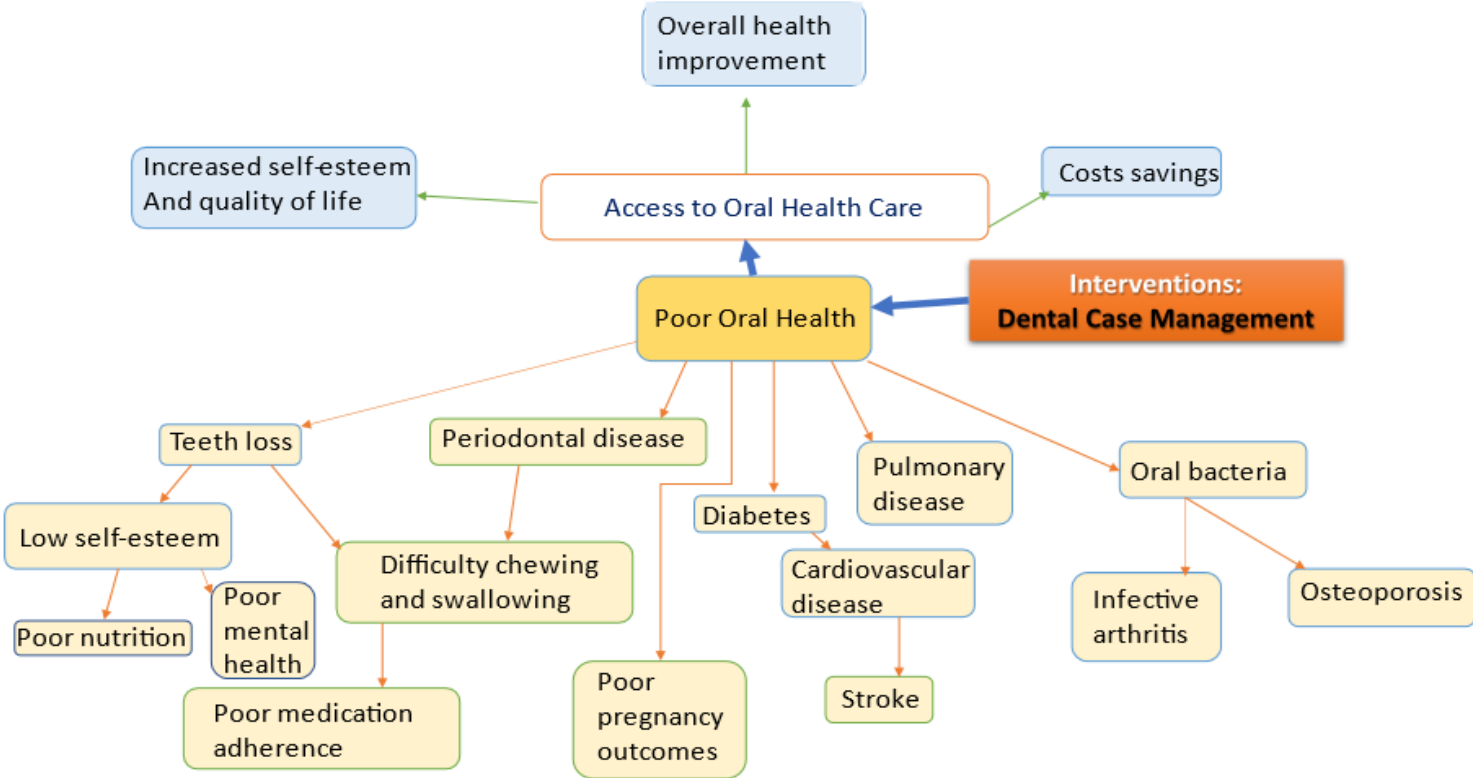
## Surgeon General's Report of 2000

"You cannot be healthy  
without oral health"



US Dept of Health & Human Services (HHS), Oral Health in America: A Report of the Surgeon General, Rockville, MD:US Dept of Health & Human Services, National Institute of Dental and craniofacial research, National Institute of Health, 2000.

# Relationship between Oral Health and Overall Health



# Oral Health & Overall Health



## Additional Oral Considerations:

- Speak and smile
- Smell and taste
- Chew and swallow
- Make facial expressions to show expressions and emotions
- Prevent and treat infections of the mouth
- Maintain appearance and function
- Impacts socialization, self-esteem, overall quality of life

# Goal

## 1. Referral for oral examination/Screening

- Maintain current oral screening goal of 90% by February 28, 2025. Currently as of 2/28/25, 90.97% of clients have been referred for oral examination/screening.



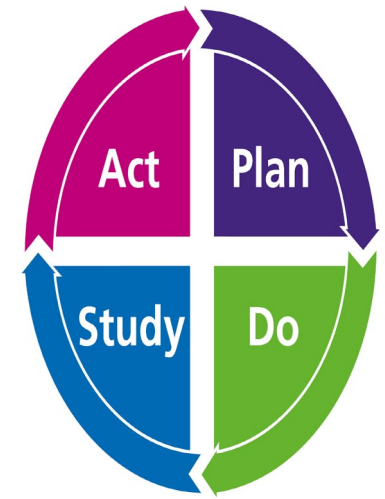
# Oral examination/Screening

## PLAN

- Maintain oral screening referral's goal of
- 90 % by February 28, 2026.

## DO

- Notify patients of the importance of oral examination
- Offer oral health education- Brush teeth twice a day with fluoride toothpaste, floss daily, visit dentist regularly, diet low in sugars and processed food, avoid tobacco and alcohol use



# Oral examination/Screening

## STUDY

- Collect and compile data
- Compare results to goal
- Review data and identify patients who have not met goal
- Identify potential obstacles
- Summarize results



# Oral examination/Screening

## ACT

- Educate clients on the importance of oral care.
- Coordinate oral health services for clients
- Case managers assist with appointments and transportation.
- Document and monitor efforts and appointments
- Clean up data for accuracy

A simple smile. That's the start of opening your heart and being compassionate to others. — Dalai Lama

