Integrating Whole-Person Care to End the Syndemic:
A Quality Improvement (QI) Summit

October 18, 2023

QI Resources

Compiled by members of the Quality & Performance Measures (QPM) Team
Connecticut HIV Planning Consortium

Links to Quality Improvement (QI) Resources

Presentations from October 23, 2023 Summit:

- https://cthivplanning.org/ – look under "News & Events"

Quality and Performance Measures (QPM) Team: June 2023 Presentation

- The Plan-Do-Study-Act Cycle: A Model for Improvement

Center for Quality Improvement & Innovation (CQII)

- Quality Academy: https://targethiv.org/library/cqii-quality-academy

- Quality Improvement Webinars: https://targethiv.org/cqii/webinars

- Learning Lab: https://targethiv.org/cqii/cqii-learning-lab

  The Learning Lab is a virtual QI training program comprised of multiple independent Labs categorized by QI proficiency level. Each provides a description, target audience, how to apply, and access to the curriculum.

- Choosing a Quality Improvement Project: https://targethiv.org/library/cqii-choosing-improvement-projects

  Includes the following lessons: 1) Introduction to Performance Measures and Their Proper Use; 2) You and Your Data, Digging Deeper and Doing More; 3) Model for Improvement; and 4) The PDSA (Plan-Do-Study-Act) Cycle.

- Constructing the Fishbone Diagram: https://targethiv.org/library/constructing-fishbone-diagram

Health Resources and Services Administration (HRSA)

- Expectations for Ryan White Programs on Clinical Quality Management: https://ryanwhite.hrsa.gov/sites/default/files/ryanwhite/grants/pcn-15-02-cqm.pdf

Institute for Healthcare Improvement (IHI)

- Quality Improvement Essentials Toolkit: http://www.ihi.org/resources/Pages/Tools/Quality-Improvement-Essentials-Toolkit.aspx

Using the "5 Whys": A Tool for Root-Cause Analysis

- https://kanbanize.com/lean-management/improvement/5-whys-analysis-tool

- https://www.mindtools.com/a3mi00v/5-whys

Hepatitis C

- Leveraging a Data to Care Approach to Cure Hepatitis C within the RWHAP: https://targethiv.org/spns/hiv-hcv-dtc

- Facts and Resources on Hepatitis C: https://endthesyndemicct.org/epidemics/viral-hepatitis/